

Muzz.app Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

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What data do we collect?

Muzz.app collects the following data:

- Personal identification information (Name, email address, etc.)

How do we collect your data?

You directly provide Muzz.app with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Use the Account and Data management personal sections of the website.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

How will we use your data?

Muzz.app collects your data so that we can:

- Process your order and manage your account.
- Email you with newsletters and special offers on products and services we think you might like.

When Muzz.app processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

How do we store your data?

Muzz.app securely stores your data at with the Cloud infrastructure provider Scaleway (Cf. <https://www.scaleway.com/en/>), and the platform itself operates under a strong SSL certificate with authentication required databases.

Muzz.app might keep your personal data and all related collections metadata and content for 1 year after you deleted your account for administrative/logistical purpose. Once this time period has expired, we will completely delete your data and all related collections metadata and content.

What are your data protection rights?

Muzz.app would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Muzz.app for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Muzz.app correct any information you believe is inaccurate. You also have the right to request Muzz.app to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Muzz.app erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Muzz.app restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Muzz.app's processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Muzz.app transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: muzz.app.team@gmail.com

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit allaboutcookies.org.

How do we use cookies?

Muzz.app uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – Muzz.app uses these cookies so that we recognize you on our website and remember your previously selected preferences. Cookies are slightly used to operate a couple of backend features.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Muzz.app website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Muzz.app keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 9 January 2019.

How to contact us

If you have any questions about Muzz.app's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: muzz.app.team@gmail.com

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Muzz.app has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office (Cf. <https://ec.europa.eu/commission/commissioners>).